**Out of 29 points** *All answers must be written in your own words. This means you must paraphrase and summarize…no copying! Information must come from the article, or be supported by it. You may not use any outside resources.*

**Final Test**

**Outsourcing: Managing Labor Needs**

**Main Idea**

1. What is the main idea of the article? (2 points)

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**Looking for Details (Make sure to paraphrase parts of the article - No copying.)**

1. According to the article, what is the difference between outsourcing, crowdsourcing and offshoring? (3 points)

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1. According to the article, what are the two main reasons for outsourcing? Do you think that outsourcing is the solution for these problems? (3 points)

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1. According to the article, what is the public opinion on outsourcing? (1 point)

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1. According to the article, why have many companies stopped offshoring their customer service centers? (1 point)

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1. Why has GM changed their mind about outsourcing? (1 point)

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1. Why are brain hubs choosing to outsource rather than offshore? Do you think it is a good move on their side? Explain your answer. (2 points)

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1. What is predicted by experts to happen to outsourcing? Do you agree with this trend? Why? (2 points)

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**Vocabulary Work**

1. Read lines paragraph 2. What is the meaning of “***pool***”? (2 points)

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Write your own sentence.

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1. Read paragraph 4. What is the meaning of “***backlas*h”?** (2 points)

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Write your own sentence.

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**Making Inferences**

1. What does the writer imply about GM in the expression “push into the red”? (2 points)

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2.What can be inferred about why GM transferred its cars manufacturing to Mexico? (2 points)

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**Opinion questions**

1. What might be some downsides of a global manufacturing model – for example, manufacturing car parts in one country, assembling vehicles in another, and then marketing and selling them worldwide? Explain your answer. (2 points)

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2. The article discussed some advantages and disadvantages of outsourcing and offshoring. Do you think outsourcing and offshoring are good ideas? Why? Support your answer. (2 points)

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3. Do you think outsourcing is good for the people who work in these companies? Why or why not? (2 points)

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